

Sacramento Police Department
Tow Company Customer Service Survey

Please tell us about your experience at the tow company where you picked up your car.

Name of tow company: _____

Circle your responses

- | | | | | | | |
|--|-----------|-----------|------|------|------|------------|
| 1. Level of service you received : | Excellent | Very Good | Good | Fair | Poor | No Opinion |
| 2. Did you have trouble locating the tow company? | | | | | Yes | No |
| 3. Were you greeted promptly when you arrived? | | | | | Yes | No |
| 4. Were you assisted in a courteous manner? | | | | | Yes | No |
| 5. Did you experience problems at the tow company? | | | | | Yes | No |

Comments:

Would you like to be contacted regarding your responses?

Name: _____

Phone No: _____

Email: _____

Please mail or drop off completed survey to:

Sacramento Police Department
Attn: Tow Administration
5770 Freeport Boulevard, Suite 100
Sacramento, CA 95822-3516

Additional drop off locations:

Richards Station (Central)
300 Richards Blvd
Sacramento, CA 95811

Rooney Station (South)
5303 Franklin Blvd
Sacramento, CA 95820

Kinney Station (North)
3550 Marysville Blvd
Sacramento, CA 95838